# GWENDOLYN SMITH ———

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Colorado Springs, CO 80925

## EXECUTIVE SUMMARY

LAW ENFORCEMENT

Accomplished professional with over 20 years of progressive leadership and management experience, showcasing a proven track record of delivering quality results. Demonstrated ability to navigate complex situations, possess strong communication skills, and exhibit a relentless work ethic. Eager to apply project management skills, leadership principles, and analytical expertise in diverse domains beyond the realm of law enforcement. Strong analytical ability and in-depth knowledge of investigative procedures, coupled with the capacity to drive quality and efficiency.

### EDUCATION

MBA (Strategic Leadership), 2024 BBA (Summa Cum Laude), 2023 Cleary University

Web Design and Graphic Arts, 2014 Specs Howard School of Media Arts

#### COMPENTENCIES

Client Relations / Management

Departmental Operations

Regulatory Compliance

Media & Public Relations

Staffing / Training / Retention

Presentations & Public Speaking

Open Source Intelligence

Budget & Resource Planning

Community Outreach

Analysis / Problem Solving

Graphic Design / Desktop Publishing

Research Methodologies

Crisis Communications

#### EXPERIENCE

#### Criminal Investigator II

2021 - present

Colorado Department of Corrections, Canon City, CO

Ensure the integrity of the criminal justice system while fostering a safe and secure environment within the Colorado Department of Corrections (CDOC) through the execution of criminal and administrative investigations; specialize in addressing matters concerning discrimination and harassment.

- Conduct thorough investigations into offender and employee misconduct, addressing violations of state statutes, federal laws, and administrative regulations.
- Manage Title VII discrimination and sexual harassment complaints, as well as cases involving use of force allegations, staff and offender relationships, and other significant employee misconduct.
- Coordinate drug interdictions and exercise matrix supervision over assigned facility staff, while also leading field investigations as a team leader, overseeing resources, assigning tasks, and collaborating with investigative personnel and law enforcement officers.

#### **Deputy Sheriff**

2016 - 2021

El Paso County Sheriff Office, El Paso County, CO

Led and inspired teams, while enforcing laws, maintaining public order, and ensuring the safety and well-being of the community.

- Safeguarded the well-being of both inmates and staff by carrying out duties related to inmate security, such as transportation, behavior monitoring, and investigating criminal activities.
- Worked in collaboration with fellow colleagues to uphold law and order, ensuring a secure environment and actively contributing to the overall operations of the Sheriff's Office.